

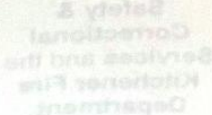
HAND DELIVERED**To All Tenants****Re: TERMINATION OF ELECTRIC SERVICE**

The electricity account for this property is in serious default and unless payment is received, the electric service will be terminated 14 days from the date this notice was delivered.

As mandated by the Ontario Energy Board, Enova Power Corp. is providing notice to both the customer and the tenants of the customer prior to service disconnection.

This disconnection may affect common area lighting, security and life safety systems, and may or may not affect the supply of power to your unit. Due to possible violations of the Fire Code resulting from the disconnection, we will notify the Kitchener Fire Department. They will investigate and take appropriate actions. Where a loss of power puts persons at risk, those actions may include evacuation of the premises until power is restored or any resulting infractions are corrected.

Any questions regarding this termination of service should be directed to the person to whom you pay your rent.

Enova Power Corp.**Customer Care****creditservices@enovapower.com****Phone: 226.896.1010**

September 29, 2026

ROLL NUMBER [REDACTED]

**DEPARTMENT OF FINANCE
REVENUE DIVISION**

City Hall, P.O. Box 1113
200 King Street West
Kitchener, Ontario
Canada, N2G 4R6
Phone 519-741-2450
TTY 1-866-969-9994
Fax 519-741-2751

[REDACTED]

Subject: Notice of Outstanding Utility Arrears and Potential Transfer
to Property Tax Account

Dear [REDACTED]

We are writing to inform you of a significant outstanding utility balance associated with the condominium corporation in which you own a unit.

The City supplies water services to the condominium complex through a single bulk meter and can only issue utility invoices to the condominium corporation. Despite numerous attempts to contact the property management company responsible for managing the account, communications have gone unanswered and the outstanding balance remains unpaid.

While the condominium corporation is responsible for remitting payment to the City, the utility costs ultimately relate to all unit owners who are responsible for their proportionate share of these costs through the condominium corporation.

At present, the utility account has accumulated approximately \$106,497.70 in outstanding arrears. The proportionate share of your bill will be approximately \$3,132.29.

The City wishes to make owners aware of the authority granted under **Section 398 of the Municipal Act, 2001**, which permits unpaid water and wastewater charges to be added to the tax roll and collected in the same manner as municipal taxes. Given that the City cannot bill individual condominium units directly for water consumption under the current metering arrangement, any unpaid balance transferred to the tax roll will be apportioned equally among the condominium units.

The condominium corporation is being provided **30 days** from the date of this letter to pay the outstanding balance in full or make satisfactory arrangements with the City. If the arrears remain unpaid after this period, the City may proceed with transferring the outstanding balance to the tax accounts of the condominium units in accordance with the Municipal Act, 2001.

We encourage all owners to contact their condominium board and/or property management

company regarding the status of the account and the steps being taken to address the outstanding balance.

Should you have any questions regarding this matter, please do not hesitate to give us a call.

Revenue Customer Service
519-741-2450